


PAY ATTENTION!

Be aware and attend to the world and the people around you.

Listen




FOCUS ON OTHERS IN ORDER TO BETTER UNDERSTAND THEIR POINTS OF VIEW.



BE INCLUSIVE


Welcome all groups of citizens working for the **GREATER GOOD** of the community.

DON'T GOSSIP



And don't accept when others choose to do so.

Show Respect



Honor other people and their opinions, especially in the midst of a disagreement.

LOOK FOR OPPORTUNITIES TO AGREE. DON'T CONTRADICT JUST TO DO SO.



BE AGREEABLE



apologize

Be sincere and repair damaged relationships.

GIVE constructive criticism



WHEN DISAGREEING STICK TO THE ISSUES AND DON'T MAKE A PERSONAL ATTACK.



Don't shift responsibility and blame onto others; share disagreements publicly.

TAKE RESPONSIBILITY

It's not what you say.
It's how you say it.

Speak your Peace

The Civility Project

dsaspeakyourpeace.org